

SCORECARD DETAIL-Sheriffs Mission Level Scorecard

Details - Base View

None Initiatives Processes

Sheriff's Office Mission Statement: The employees of the Carson City Sheriff's Office are committed to providing public safety services to the community while adhering to the highest professional and ethical standards. We are dedicated to building mutual trust and respect within our community intended to enhance the quality of life in Carson City.

Base

1.0 A Safe and Secure Community

Name	Actual	Target	Actual	Target	
SM2 <u>Create a safer community by reducing crime rates, trends and protecting the public against offenders.</u>					
<u>Crime - UCR Part I Crime Rate (SO)</u>	23.32 per 1,000	25.13 per 1,000	n/a	n/a	2009
<u>Crime - UCR Clearance Rate (SO)</u>	38.42 %	25.48 %	n/a	n/a	2009
<u>Compstat - Part I Crime Report (SO)</u>	160	164	896	948	June 2010
<u>Compstat - Total Crime Report (SO)</u>	337	341	2,008	2,030	June 2010
<u>Crime - Victim Measure (SO)</u>	113 Occurrences	n/a	574 Occurrences	n/a	June 2010











40.0 Open and Accessible Government

Name	Actual	Target	Actual	Target	
SM1 <u>Create an atmosphere of trust and confidence in the community by serving the citizens professionally, courteously and objectively.</u>					
<u>Service Delivery Survey - Overall (SO)</u>	1.26	1.50	1.34	1.50	June 2010
<u>Sheriff's Office - Service Delivery - Customer Satisfaction (SO)</u>	100.00 %	95.00 %	99.86 %	95.00 %	June 2010
SM4 <u>Engage the community in crime prevention through communication and active participation.</u>					
<u>Public Education - Community Events Supported (SO)</u>	4 Events Attended	3 Events Attended	n/a	n/a	2009 Q4
<u>Public Education - Events Hosted by the Sheriff's Office (SO)</u>	2	1	5	4	2009 Q4
<u>Public Education - Website Pageviews (SO)</u>	2,033 Pageviews	1,712 Pageviews	12,078 Pageviews	10,272 Pageviews	June 2010





42.0 Effective Resource Management

Name	Actual	Target	Actual	Target	
SM3 <u>Recruit, employ and retain the most qualified career force.</u>					
<u>Manpower - Staffing - Total (SO)</u>	95.91 %	98.00 %	97.16 %	98.00 %	June 2010
<u>Careers - POST - Advanced (SO)</u>	35 %	13 %	35 %	13 %	Q4 FY 2010
<u>Careers - Education - Advanced Degrees - Department (SO)</u>	25 %	26 %	25 %	26 %	Q4 FY 2010
<u>Careers - Longevity - Department (SO)</u>	8.16	7.24	7.99	7.24	Q4 FY 2010
SM6 <u>Efficiently manage department resources to provide the assests and personnel to meet the</u>					

community demands.

	Budget - percent expended - Sheriff's Office (SO)	69 %	98 %	90 %	98 %	 June 2010
	Budget - percent expended - salary - Sheriff's Office (SO)	68 %	98 %	89 %	98 %	 June 2010
	Budget - percent expended - benefits - Sheriff's Office (SO)	76 %	97 %	98 %	97 %	 June 2010
	Budget - percent expended - fixed costs - Sheriff's Office (SO)	59 %	97 %	82 %	97 %	 June 2010
	Budget - percent expended - variable costs - Sheriff's Office (SO)	58 %	97 %	65 %	97 %	 June 2010

Provides sufficient trained personnel to accomplish the mission

	Manpower - Staffing - Total (SO)	95.91 %	98.00 %	97.16 %	98.00 %	 June 2010
	Manpower - Effective Strength - Department (SO)	93.18 %	90.00 %	94.21 %	90.00 %	 June 2010

[Scorecard Exception Report](#) [Business Plan Report](#)

Scorecard Owners: [Albertsen, Steve](#) [Furlong, Kenny](#)

Linked Objects

[Hide All](#)

Child Scorecards

	Owners
Investigations Division Scorecard	Saylo, Ray
Regional Gang Initiative	Furlong, Kenny
Sheriff's Function Level Scorecard	Albertsen, Steve Freer, Jack Saylo, Ray

Parent Scorecards

	Owners
Community Scorecard	Werner, Larry

Objectives

	Owners
(SM2) Create a safer community by reducing crime rates, trends and protecting the public against offenders.	Furlong, Kenny
(SM1) Create an atmosphere of trust and confidence in the community by serving the citizens professionally, courteously and objectively.	Albertsen, Steve
(SM4) Engage the community in crime prevention through communication and active participation.	Furlong, Kenny
(SM3) Recruit, employ and retain the most qualified career force.	Furlong, Kenny
(SM5) Efficiently manage department resources to provide the assests and personnel to meet the community demands.	Furlong, Kenny
Provides sufficient trained personnel to accomplish the mission	Furlong, Kenny

Program Groups

There are no program groups linked at this time.

Initiatives

There are no initiatives linked at this time.



Processes

There are no processes linked at this time.

REFERENCE CENTER

Action Items

Show Details  

Due Date	Status	Action	Owners
No Action Items to Report			
 Open	 Overdue		


Comments

Author/Date	Comment	Show All
There are no comments at this time.		







External Links



 [Sheriffs Mission and Vision Statement](#)

Attached Documents



	Last Updated	Checked Out By
  Org chart	03/16/2010	[Check Out]
  Sheriff's Office Function Chart	03/16/2010	[Check Out]
  Sheriffs Strategic Plan / Mission Alignment	03/16/2010	[Check Out]